



Festival Guide 2024

The HEFF 2024 T-shirt design competition winner

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≡ Welcome ≡

The HEFF Welcome Gathering

Connect with the community, meet the organisers, receive essential festival information and ask questions.

It is vital for at least one adult from each family to attend.

Wednesday 14th August
7:30 - 8:30 pm In Sandylands

Followed by our Big Family Quiz at
8:30 pm

Teen Tent Welcome Meeting
6:30pm in the Teen Tent



Introduction

We are so happy to welcome you to this year's HEFF Festival, a celebration of creativity and community.

HEFF Festival is not just an event, it's an experience. Over the next few days, immerse yourself in an eclectic mix of music, workshops, food, talks and activities designed to inspire and delight all ages.

At HEFF we prioritise sustainability, inclusivity, fun and education, ensuring that our event not only brings joy but also respects our environment and welcomes everyone.

This year marks our second year at Staffordshire Showground and promises to be the biggest HEFF yet, selling out a massive five months in advance. We eagerly anticipate welcoming numerous new families alongside many dedicated regulars, who have been with us from the start.

A heartfelt thank you to our wonderful festival attendees, workshop leaders, performers, speakers, coordinators, and crew for their invaluable contributions, support, guidance, time, ideas, and camaraderie. Your involvement is truly indispensable.

Get ready to create unforgettable memories, make new friends, and celebrate the vibrant tapestry of talents and traditions that make our festival unique. Thank you for being part of the HEFF Festival family.

Let the festivities begin...



Welcome Meeting

The festival kicks off with a welcome meeting at 7pm in Sandylands. It's a great session to come to and meet other people as well as finding out more about the festival and any changes we've made since last year.

Community Meeting

Please come along to the community meeting on Sunday at 4pm in Sandylands. We'd love to hear your thoughts on the festival and help us improve the festival for future years. You can ask questions and hear more about how the festival is run. We will also be voting for the next Youth Board Member.

What's On

Scan the QR code or check out the website below for all the details. heffestivals.co.uk/2024-schedule to view and download the latest information.

Workshop areas are closed on Wednesday while we continue setting up with the exception of the decor workshop. The rooms in the main building will remain closed on Wednesday until the welcome meeting at 7:30pm. The Sports Field and the Games Room can be used from 1pm onwards.

We have a great selection of workshops, conferences, sports, shows, live bands, DJs and so much more, it's jam packed with things to do to suit all interests. There is something for everyone to enjoy.

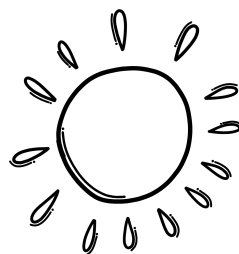
Workshops

We have a total of around 400 hours of workshops at last count. This year we will also be running workshops in our new teen area.

Some workshops are repeated, some like yoga and singing are daily and some are a continuation from previous sessions. Where workshops are a continuation this is marked on the programme as Part 1 / Part 2 etc. so please make sure you can attend both parts before attending.

We respectfully ask that everyone chips in and helps with the setting up (if required by the workshop leader) and tidying up at the end of a workshop. This gives HEFF the community feel we aim for.

Adult supervision is required at some workshops. Please check the workshop info for details.



Workshop Info

<p>Aerial Skills WSP: Barnton Circus and River Explore the dynamic art of aerial silks in this workshop. Learn the basics of performing acrobatic moves while suspended from fabric in a supportive environment. Age: All ages</p>	<p>All Stars WSP: Olivia Join us under the stage lights where music and creativity come alive. Learn contemporary rock or pop songs and perform at the finale. Open to singers and musicians. Age: 10-12, 13-18</p>
<p>Be a Change Maker WSP: Maria Empower yourself to make a difference in the world by learning leadership and activism skills. This workshop is designed to inspire young people to take meaningful action. Age: 14-17</p>	<p>Board Games & Lego Join freeplay board games and Lego sessions to meet new people or play with friends. Explore our wide range of games or bring your own favourite. Age: All ages</p>
<p>Bollywood Dance - Parent and Child WSP: Meera Immerse yourself in the vibrant world of Bollywood dance. This fun and energetic parent-child class explores basic moves and expressive choreography. Age: Under 5, 6-9, 10-12, 13-18, Adults</p>	<p>Braided Yarn Words WSP: Marie Learn to braid colourful yarns and manipulate them into words using wire. Create a unique piece of art to take home in this hands-on workshop. Age: 8-10, 11-13, 14-17, Adults</p>

<p>Fire Lighting WSP: Matt Master the art of fire starting and campfire management using traditional and modern techniques. End the session by cooking over a communal campfire. Age: 11-13, 14-17</p>	<p>Carnival Mask Making WSP: Anna Design and create your own colourful, carnival mask. This fun workshop allows you to express yourself through art and creativity. Age: Under 5, 6-9 Note: Suitable for all ages; adult supervision required.</p>
<p>Carnival Mask Making WSP: Anna Design and create your own colourful, carnival mask. This fun workshop allows you to express yourself through art and creativity. Age: Under 5, 6-9 Note: Suitable for all ages; adult supervision required.</p>	<p>Colourful Weaving WSP: Helen Get creative with colourful and textured yarns to make beautiful diamond-shaped weavings. This drop-in workshop is perfect for all ages and skill levels. Age: 5-7, 8-10, 11-13, 14-17, Adults</p>
<p>Coffee and Chat Relax with a cup of coffee and meet new friends in a welcoming, informal setting. Perfect for making connections and enjoying friendly conversation. Stay as long as you like. Age: Adults</p>	<p>Come and Try Orienteering WSP: Lesley Explore the outdoors with orienteering using a map to find hidden flags. Suitable for all ages, with courses ranging from easy to challenging. Age: Under 5, 6-9, 10-12, 13-18, Adults</p>
<p>D&D Character Creation WSP: Riot Step into the world of Dungeons & Dragons by creating your own character. Learn the basics and bring your imagination to life in this guided workshop. Age: 6-9, 10-12, 11-13, 14-17, Adults</p>	<p>Dads in Home Education WSP: Jesper Join this supportive group to discuss the challenges and rewards faced by home educating dad's. Share experiences, learn, and grow as a parent in these informal sessions. Age: Adults</p>

<p>Daoist Tai Chi Qigong for Health WSP: Arun Rejuvenate your body and mind with Tai Chi Qigong. This session focuses on gentle movements and stillness exercises to release stress and restore balance. Age: 5-7, 8-10, 11-13, 14-17, Adults</p>	<p>Delightful Decoupage WSP: Emma Learn the art of decoupage to transform everyday objects into beautiful creations. This workshop covers techniques for decorating coasters, furniture and more. Age: 6-9, 10-12, 13-18, Adults</p>
<p>Discover Our Campsite Nature (Twilight and Daytime) WSP: Helen Explore the wildlife of our campsite with twilight and daytime walks. Use a thermal camera at night and learn about local species during the day. Age: Under 5, 6-9, 10-12, 13-18, Adults</p>	<p>Discovering pH WSP: Natalie Learn about pH, ocean acidification and their effects on marine life in this educational session. Perfect for young scientists interested in environmental science. Age: 6-9, 10-12, 13-18</p>
<p>DjNos DJ s-cool WSP: Jose Dive into the world of DJing with this comprehensive course. Learn everything from the basics to advanced techniques in mixing and song selection. Age: 8-10, 11-13, 14-17, Adults</p>	<p>Drama Games for Teens WSP: Kelly Have fun with group drama games designed for teens. Improve your acting skills and enjoy creative, collaborative play in a supportive environment. Age: 11-13, 14-17, Adults</p>
<p>Dungeons & Dragons WSP: Louis & Michelle Dive into D&D 5th Edition with a beginner friendly one shot adventure. Learn the basics and enjoy a quick, exciting quest. Age: 6-9, 10-12, 11-13, 14-17, Adults. Adult supervision may be required for younger children.</p>	<p>Face Paint: Learn and Help Paint Festival Faces WSP: Claire Learn face painting techniques and then help paint festival faces. A creative and fun way to contribute to the festival atmosphere. Age: 11-13, 14-17, Adults</p>

<p>Family Values in Action WSP: Maria Explore your family's core values and how they shape your interactions. This workshop helps families connect, navigate conflicts, and make decisions together. Age: 6-9, 10-12, 13-18, Adults</p>	<p>Festival Bunting on a Hand Crank Sewing Machine WSP: Fern Create festival bunting using vintage hand crank sewing machines. Age: 9-13, 14-17, Adults</p>
<p>Flower Power Headdresses WSP: Helen Make colourful headdresses, bracelets, or accessories in this creative workshop. Perfect for adding a splash of colour to your festival outfit. Age: Under 5, 5-7, 8-10</p>	<p>Football (Training & Match) WSP: Anthony Join in football skills training and matches suitable for all ages. Improve your skills, enjoy friendly competition and have fun on the field. Age: Under 5, 5-7, 8-10, 11-13, 14-17, Adults</p>
<p>Friendship Bracelet Making WSP: Almudena Create your own friendship bracelets using various techniques and materials. This workshop is suitable for all ages and abilities. Age: Under 5, 5-7, 8-10, 11-13, 14-17, Adults</p>	<p>Warhammer Painting Workshop (Paint and Take) WSP: Ian Paint your own Warhammer miniatures and take them home. Bring them along to the Bloodbowl. Age: 8-10, 11-13, 14-17, Adults</p>
<p>Graffiti Art WSP: Murdok Unleash your creativity in this hands-on graffiti art workshop for teens. Create spray paint decor for the festival while learning from a mural artist. Suitable for ages 13 and up. Age: Strictly 13+, 13-18, Adults</p>	<p>Festival Hair WSP: Nia Learn different types of braids and hairstyling techniques in this hands-on workshop. Bring a friend or family member to use as your model and create beautiful styles. Age: All ages</p>

<p>Fire engine visit</p> <p>WSP: Staffordshire Fire and Rescue Service</p> <p>Enjoy a hands-on experience with a real fire engine, meet firefighters, and learn about fire safety. Great fun and educational for all ages.</p>	<p>Hatha Yoga with Kay</p> <p>WSP: Kay</p> <p>Start your day with mindful movement in Hatha Yoga, blending traditional postures and flowing movements for both beginners and experienced practitioners.</p> <p>Age: 11-13, 14-17, Adults</p>
<p>HEFF Craft Club BYO or Learn</p> <p>WSP: Aliy</p> <p>Join a crafting club to work on your projects or learn new crafting skills with like-minded people. A great way to relax and connect with fellow crafters.</p> <p>Age: 10-12, 13-18, Adults.</p>	<p>Ice Breakers or Speed Friending</p> <p>Meet new people and make connections through fun, interactive activities. A great way to kick off the festival and build community.</p> <p>Age: All ages</p>
<p>Ignite Your Inner Wisdom</p> <p>WSP: Caroline</p> <p>A unique approach to positive change through coaching tools, wellbeing practices and guided meditations. This workshop is for those seeking deeper self-awareness.</p> <p>Age: 14-17, Adults</p>	<p>Improve Your Guitar Skills</p> <p>WSP: Ben</p> <p>Learn guitar techniques from basics to advanced in this workshop. Suitable for all levels, whether you're just starting or looking to refine your skills.</p> <p>Age: 5-7, 8-10, 11-13, 14-17, Adults</p>
<p>Juggling & Balancing</p> <p>WSP: Alex</p> <p>Learn the art of juggling and balancing in this fun, drop-in workshop. Perfect for developing coordination and posture through playful practice.</p> <p>Age: 8-10, 11-13, 14-17, Adults</p>	<p>Junior Drama and Games (8-12 years old)</p> <p>WSP: Oliver</p> <p>Join us for fun drama games and group activities, leading to a short performance at the HEFF finale. Ideal for kids who love acting and teamwork.</p> <p>Age: 8-10, 11-13</p>

<p>Ultimate (Frisbee) WSP: Neil Learn the basics of Ultimate Frisbee, including throwing techniques, drills, and gameplay. This non-contact sport is great for kids who love to stay active. Age: 5-7, 8-10, 11-13, 14 - 18, Adult</p>	<p>Junk Art WSP: Donna Get creative in this free-play craft workshop, making instruments from junk materials. Join the Parade at the HEFF finale and make some noise with your creations. Age: 5-7, 8-10</p>
<p>Kundalini Yoga WSP: Dilraj Connect with the present moment through body postures, breath focus, chanting, and meditation in this inclusive yoga session. Open to all ages and abilities. Age: Under 5, 5-7, 8-10, 11-13, 14-17, Adults</p>	<p>LGBTQ+ Young People's Group WSP: Ally A fun, interactive session for LGBTQ+ young people to meet, learn and ask questions. Each session focuses on different themes in a supportive environment. Age: 13-18</p>
<p>Magic: The Gathering WSP: Alexander Immerse yourself in the strategic world of Magic: The Gathering. Learn to play or improve your skills in this beloved collectible card game. Age: 8-10, 11-13, 14-17, Adults</p>	<p>Mix & Mingle Meet and connect with fellow festival-goers in a relaxed setting. Perfect for making new friends and enhancing your festival experience. Age: All ages</p>
<p>Modern Jive WSP: Tanya Learn to dance with a partner in this energetic modern jive workshop. Perfect for beginners and experienced dancers alike, with or without a partner. Age: 6-9, 10-12, 13-18, Adults</p>	<p>Natural Crafts for Juniors WSP: Rosaleen Explore survival skills and work with natural materials like wood, wool, and willow in this hands-on workshop. Includes campfire cooking and more. Age: Under 5, 5-7, 8-10</p>

<p>NLP4Kids - Skills for Life WSP: Louise Learn practical NLP techniques to help young people overcome emotional challenges and build confidence. A valuable workshop for kids and parents alike. Age: 10-12, 13-18, Adults</p>	<p>Paracord Survival Bracelets WSP: Naz Create your own stylish and functional survival bracelet using durable parachute cord. Learn the cobra knot and unleash your creativity in this workshop.</p>
<p>Phone Camera Photography WSP: Matt Unlock the potential of your mobile phone camera with this hands-on photography session. Learn tips and tricks for capturing great photos with your device. Age: 11-13, 14-17, Adults</p>	<p>Print Workshop WSP: Jonny Get an introduction to printmaking in this drop-in session. Create and take home your own printed card and print plate, perfect for budding artists. Age: Under 5, 6-9, 10-12, 13-18, Adults</p>
<p>Puppet Making and Puppet Play WSP: Anna Create your own puppet in the first session, then bring it to life in a puppet theatre performance in the second session. A fun and imaginative activity for kids. Age: 5-7, 8-10</p>	<p>Pyrography WSP: Tracy Explore the art of woodburning in this creative workshop. Learn techniques to create stunning designs on wooden canvases. Age: 7-10, 11-13, 14-17, Adults (Under 8s with parental supervision)</p>
<p>Race to Mars WSP: Nicola Engage in a physics-based game that challenges you to apply scientific concepts in a race to Mars. Ideal for those who enjoy science and strategy. Age: 10-12, 13-18, Adults</p>	<p>Railway WSP: Stafford & District Model Engineering Society Ride the miniature railway operated by the Stafford & District Model Engineering Society Age: All ages; under 8s and additional needs must have a parent ride with them; no babes in arms.</p>

<p>Rag Wreath Making WSP: Helen Drop in and create a beautiful rag wreath to take home. This workshop is perfect for all ages and offers a relaxing, creative experience. Age: 5-7, 8-10, 11-13, 14-17, Adults</p>	<p>Rounders & Touch Rugby WSP: Regan Enjoy friendly games of rounders and touch rugby on the sports field. Suitable for all ages, with adult participation required for children under 8. Age: Under 5, 5-7, 8-10, 11-13, 14-17, Adults</p>
<p>Rubik's Cube WSPs: Mari and Jo Whether you're new to Rubik's Cubes or an experienced solver, this workshop has something for everyone. Learn solving techniques or compete in a Speed Cubing event. Age: 5-7, 8-10, 11-13, 14-17, Adults</p>	<p>Science Club WSP: Nicola Dive into the world of science with hands-on experiments exploring oxidation, particles in water, and more. Perfect for curious minds of all ages. Age: 10-12, 13-18, Adults</p>
<p>Sensory Messy Play WSP: Steph A sensory play experience designed for little ones to explore textures, colours, and materials in a fun and safe environment. Ideal for young children to engage their senses. Age: Under 5, 5-7</p>	<p>Conscious Joyful Mindful Silent Disco WSPs: Bronwyn, Abbi, and Laura Experience a transformative silent disco blending Conscious Silent Disco, Joy Dance, and Mindful Movement. Dance, connect, and enjoy the moment. Age: 5-7, 8-10, 11-13, 14-17, Adults</p>
<p>Scottish Meetup Connect with Scottish home educators or those interested in home education in Scotland. A welcoming space to share experiences and build community. Age: All ages</p>	<p>South Wales Meetup Meet fellow home educators from South Wales or those curious about home education in the region. Network, share insights, and connect. Age: All ages</p>

<p>Silk Painting WSP: Rosie Create a stunning silk painting to take home. This two-part workshop allows you to explore vibrant dyes on silk fabric, resulting in a unique piece of art. Age: 10-12, 13-18, Adults</p>	<p>Singing from the Heart WSP: Daisy Start your day with group singing that uplifts the spirit. Learn simple, heartfelt songs in a supportive environment, open to all ages and experience levels. Age: Under 5, 6-9, 10-12, 13-18, Adults</p>
<p>Stop Motion Animation WSP: Alison Learn the basics of stop motion animation using Lego, clay, and other materials. Bring your own device and create your own short film in this hands-on workshop. Age: 10-12, 13-18, Adults</p>	<p>Story Massage WSP: Eve Discover how to combine storytelling with simple massage techniques to soothe and bond with your child. Great for parents and kids of all ages. Age: Under 5, 5-7, 8-10, 11-13, 14-17, Adults</p>
<p>Tales from the Trunk WSP: Tess & Sam Join Sam in an explorer's bell tent for immersive storytelling sessions featuring myths and legends from around the world. Perfect for kids aged 6-14 and beyond. Age: 8-10, 11-13, 14-17</p>	<p>Teen and Adult Ultimate (Frisbee) WSP: Neil Learn the fast-paced, non-contact sport of Ultimate Frisbee. This session covers throwing techniques, drills, and gameplay for teens and adults. Age: 14-17, Adults</p>
<p>Teen Drama WSP: Emma Collaborate with peers in a teen-led drama workshop, culminating in a final performance. A creative space for teens to express themselves through theatre.</p>	<p>Teen Lego Coding WSP: Kathleen Build and program Lego robots in this workshop, where you'll learn about robotics and coding through hands-on activities. Ideal for tech-savvy teens. Age: 11-13, 14-17</p>

<p>Teen Science Club WSP: Nicola Dive into the world of science with hands-on experiments exploring oxidation, particles in water, and more. Perfect for curious minds of all ages.</p> <p>Age: 13-18</p>	<p>Teen Yoga WSP: Clare Relax, stretch, and de-stress with gentle yoga designed for teens. Learn techniques to ease tension and calm your mind in a supportive environment.</p> <p>Age: 11-13, 14-17</p>
<p>The Alexander Technique for Home Educating Parents WSP: Hester Learn how the Alexander Technique can help you release tension and improve well-being while home educating. Includes discussion, practical exercises, and hands-on experience.</p> <p>Age: Adults</p>	<p>Theatre of Science's Table of Curiosities WSP: Lara Explore scientific curiosities like Viking navigation crystals and growing toys with Lara from Theatre of Science. A drop-in display for curious minds of all ages.</p> <p>Age: 6-9, 10-12, 13-18, Adults</p>
<p>Tiny Tennis WSP: Rosanna Introduce your child to tennis with fun drills that build coordination and ball-handling skills. Perfect for young children eager to try a new sport.</p> <p>Age: 6-9</p>	<p>Toddler Pop In and Play WSP: Rhi A safe and welcoming space for parents with young children to meet, chat, and share experiences while their little ones play. Ideal for families new to home education.</p> <p>Age: Under 5</p>
<p>Upcycled Clothing WSP: Kim Transform old garments into new, stylish creations in this upcycling workshop. Showcase your designs in a fashion show at the end of the week.</p> <p>Age: Under 5, 6-9, 10-12</p>	<p>Visioning for Life Through Movement and Artistic Expression WSP: Tessa Explore self-expression through free movement and artistic activities in this transformative workshop series. Ideal for teens and adults looking to connect with themselves and others.</p> <p>Age: 11-13, 14-17, Adults</p>

<p>West African Dance WSP: Stuart Learn traditional West African dances from Guinea and Mali in this energetic workshop, complete with live drumming. Open to teens and adults who love to move and have fun. Age: 13-18, Adults</p>	<p>Animal Handling by Wildlife Displays WSP: Brian Experience interactive wildlife presentations with a variety of animals, including birds of prey, snakes, meerkats, and more. Learn and get hands-on with creatures from around the world. Age: All ages</p>
<p>Sexual Health and relationships workshops WSP: Staffordshire Sexual Health Charity Join SSHC for interactive sexual health workshops tailored for different age groups, with fun activities and essential resources available at their stall on Friday. Age: 11-12, 13-14, 15-18.</p>	

Cinema



The cinema will run again this year but in Argyle (the middle hall). We will advertise the films on social media and at the entrance to the cinema and open mic space, along with the recommended age restrictions.

It is entirely up to a parent or responsible adult to decide upon the suitability of any film for their child who wishes to attend.

Wednesday, 14 August

Despicable Me	(PG)	15:30 – 17:05
Megamind	(PG)	17:15 – 18:50
Night at the Museum	(PG)	19:30 – 21:20
Pirates of the Caribbean	(12)	21:30 – 23:55

Thursday, 15 August

Garfield: The Movie 2004	(PG)	16:00 – 17:40
Guardians of the Galaxy	(12)	19:30 – 21:30
Goosebumps	(12)	22:00 – 23:45

Friday, 16 August

My neighbour Totoro	(U)	15:00 – 17:40
School of rock	(12A)	19:30 – 21:20
Jaws	(12)	21:30 – 23:30

Saturday, 17 August

Star Wars Revenge of the Sith	(12)	16:30 – 18:50
Family Movie Night - Pixar film vote	(U)	19:00 – 21:00
Hamilton sing along	(12)	21:00 – 23:40

Sunday, 18 August

Onward	(PG)	15:45 – 17:25
Jumanji: Welcome to the Jungle	(12A)	19:30 – 21:50
IT	(15)	21:45 - 00:05

Monday, 19 August

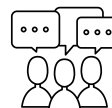
Howl's Moving Castle	(U)	16:00 – 18:00
Disney Slumber Party - Moana sing-along	(PG)	19:30 – 21:15
Wonka	(PG)	21:30 – 23:30

Tuesday, 20 August

Johnny English	(PG)	19:30 – 21:00
Avengers Endgame	(12)	21:00 - 00:00

Conference

Conference sessions and panels take place in the Boden Room in the main building.



	Morning – 10:30 start	Afternoon – 1pm start
Thu 15 th	Harriet Pattison Adventures in Learning to Read at Home	Young People’s Q&A Panel
Fri 16 th	Randall & Mary Hardy Living as a Counter-Cultural Family	Randall & Mary Hardy HE & Post-Election Politics Q&A
Sat 17 th	Alison Sauer Dealing with your Local Authority	Juliet English Finding & Supporting your Children's Individual Passions & Strengths
Sun 18 th	Ann Charles Protecting HE - the Legal Way	Home Ed Veteran Q&A Panel
Mon 19 th	Alison Sauer The Changing Face of Home Education	Michelle Zaher SEN and Home Education
Tuesday 20 th	Cecilie & Jesper Conrad Worldschooling - Living and Learning Everywhere	Natalie Amour GCSE Information

Miniature Railway

The train rides were incredibly popular in 2023 so we are pleased to be offering them again in 2024. There will also be an accompanying workshop where you can ask questions and see a steam engine up close. There is no extra charge for this, it is included in the HEFF2024 ticket price, but you can book tickets for a specific time if you want to. Bookings can be made online or at reception if you do not have internet access. Details of how to book will be sent by email once booking is open.

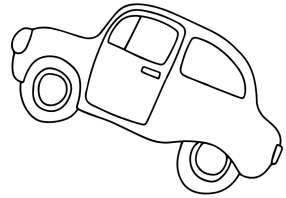
Important Info

Safety Onsite

We want everyone to have the best possible time at HEFF and to be safe during the event. We have a few rules in place to help make this happen.

Vehicles - Vroom vroom!

Keep it slow and steady, folks. The on-site speed limit is 5 mph (that's walking speed). Remember, vehicles can't move in the campsite from 9pm to 9am. If you need to hit the road during these hours, park your car in the car park over the road—it's a no-restrictions zone.

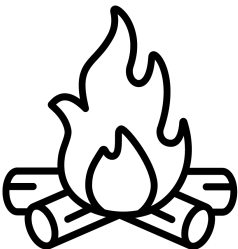


Reversing a vehicle on site must only be done with an adult at the rear checking to keep children safe.

Got an electric vehicle? Awesome. We have a charging point on-site. Just pop your mobile number or HEFF booking reference on the dashboard while your car charges and kindly move it once it's juiced up.

Grill & Chill Guidelines

Feel free to fire up those barbecues and cook up a storm. Just make sure your grill is off the ground to keep our lovely grass looking green. Remember, safety first: keep your barbecue away from tents and never leave it unattended. We want your memories to sizzle, not your tent. And seriously,



watch out for carbon monoxide—it's a silent party crasher that can be deadly. Stay safe and enjoy the feast.

Smoking

Smoke if you need to, but please be a considerate puff. Fully extinguish your cigarette, keep the grounds clean, and respect those around you. Smoking and vaping are not allowed inside buildings and within five metres of any entrance. Let's keep the air fresh for everyone.

Alcohol

There will be no alcohol for sale on the site. You are reminded that it is a serious criminal offence to supply alcohol to anyone under the age of 18.

Laser Pointers

Leave the laser light show at home. Laser pointers are banned due to the risk of serious eye injuries. Any found will be confiscated and destroyed.

Bullying

Everyone deserves to feel safe and happy at HEFF. If you see or experience any serious issues, let our crew or board members know. Visit reception or use our WhatsApp customer service channel (details later in the guide). We're here to help.

Safeguarding

Looking out for each other is key. If you have any concerns about a child or vulnerable person, contact our safeguarding lead, Katheryn, at safeguarding@hefestivals.co.uk or 07530 509670. You can also ask

any crew or board member for assistance. Let's keep HEFF a safe space for all.

Showground Facilities

We love our festival site and hope you do too. Help us keep it awesome by respecting the owners. A few areas are off-limits:

- The Main Ring (except during scheduled activities)
- The Grandstand
- Bingley Hall (except for the shop, showers, first aid, and toilets)
- Any non-grassy fenced rings
- The model railway area (except during scheduled activities)
- The building near the railway
- Behind the Margaret Everton Pavilion

If you spot any damage, let us know at reception or via WhatsApp. Want to put up a sign or poster? Chat with our crew at reception to find the perfect spot.

Flying Items

Keep your feet—and your gadgets—on the ground. No drones, model aircraft, or sky lanterns allowed on site.

Dogs

Dogs are welcome but must be on a lead at all times. Clean up after your pooch and use the skips provided. For a change of scenery, head to the dog-walking area across the road, accessible via the tunnel at the main gate. No dogs are allowed in any of the buildings except assistance dogs.

Showers

Showers are located at the entrance to Bingley Hall. Accessible showers are in Zone H and near the Games Hall. The Zone H accessible shower requires a radar key, available at reception.



Freezer Blocks

Freeze your cooling blocks by dropping them in the box at the on-site café before 12 noon. Pick them up at 12 noon the next day. This service is free, so please stick to the timings to help the shop staff.

Noise

Respect your fellow campers by keeping noise levels down at night. No music or loud games after dark.

Quieter Zone

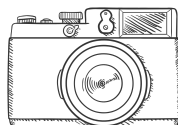


The quieter zone is at the extreme north of the Showground. Keep it as quiet as possible day and night..

The 'Quieter' camping zone is chosen by people for lots of different reasons. Some like it quieter at night and some need a safe space to find some calm in the daytime. This area should be kept as quiet as possible during the day and at night to respect everyone's reasons for choosing this area.

Photography & Filming

If you don't want to be photographed or filmed, let Bridget or the film team know. Photos and videos



taken belong to HEFF. If you see an unwanted photo of you or your family on our social media or website, let us know and we'll remove it ASAP.

Reception (10am - 6pm)

Got questions or need help? Reception is your go-to spot. Our team can assist with festival related queries, contact board members or key volunteers and help with lost property. Found children can be reclaimed here. After hours call 01444 390395.

Missing Kids

If your child goes missing, report it immediately to reception or any crew member. We take missing children seriously and will conduct a full site search. Found children will only be returned to an adult on the same booking. Keep an up to date photo of your child handy to help our crew.

Teen Tent



Back by popular demand for 2024. The Teen Tent is a place to meet friends and join workshops without parents or younger kids. If you're not quite 13 yet, but your friends are, you're welcome too. Join us for the Teen Welcome Meeting at 6:30pm on Wednesday.

HEFF Youth Committee

New in 2024, the HEFF Teen Committee helps organise activities like prom, bands, and social media. If you're aged 13-21, sign up to join and help shape the future of HEFF by attending the young people's feedback session on Tuesday.

Customer Service

At HEFF we are committed to providing excellent customer service to ensure your festival experience is as enjoyable as possible. This year, we have streamlined our process to make it easier for you to report any concerns and receive important updates.

Reporting Concerns:

- **On-Site Reception Desk:** Visit our reception desk located in the Ingestre Suite if you have any concerns or need assistance.
- **WhatsApp:** For a more convenient option send us a message via WhatsApp on 07877 048817. Simply scan the QR code provided below and at various points around the festival site to connect with us quickly.
- **Emergency Assistance:** In case of an emergency, please locate one of our crew members, identifiable by their bright orange shirts.



**Send a message to
HEFF customer service**
(only active during the festival)

Stay Updated with WhatsApp Channels:

We have created three WhatsApp channels to keep you informed throughout the festival. You can subscribe to just the ones you are interested in.

- **Announcements:** Subscribe to receive important festival-wide announcements.
- **Schedule Updates:** Stay informed about any changes or updates to the festival schedule.
- **Teen Stuff:** This channel provides information about teen-specific activities and events.



Teen Updates



Announcements



Schedule Updates

These channels are for one-way communication, ensuring you get timely updates directly on your mobile phone. Subscribe by scanning the QR codes above or by scanning the posters dotted around the festival site.

Note on Community Facebook Group:

Please do not use our community Facebook group for reporting customer service issues. To ensure your concerns reach the right people and are addressed promptly, use the WhatsApp customer service line.

The Facebook group is intended for community interaction and discussions, and using it for reporting issues can disrupt the flow of conversation for other users.

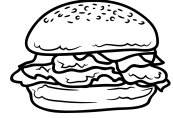
We are here to help and make your HEFF Festival experience unforgettable. Don't hesitate to reach out with any questions or concerns. Enjoy the festival!

Food

On-Site Traders

Grandstand Café 10am - 7pm

Head over to the Grandstand Cafe where you can enjoy delicious breakfast baps, burgers, jacket potatoes, chips, sandwiches, cakes, sausage rolls, crisps, ice cream and more.



Flip n Fast 11am - 8pm

Flip n Fast is a 'free-from' catering business.

Always 100% vegan and gluten free.

They also aim to cater for other food allergies & intolerances. Their core product is crepes, but they also serve a variety of other tasty and nutritious dishes.

Mountain Mama Coffee Times 7:30am - 3pm (may open later if busy)



For all the coffee lovers out there make sure to visit the coffee stand. Treat yourself to expertly brewed hot drinks and satisfy your sweet tooth with their scrumptious selection of sweet treats.

On-Site Shop

Bingley Hall Farm Shop 9am - 6pm

At the onsite shop in Bingley Hall you can pick up your staples such as fresh bread, eggs and milk as well as supplies for dinner like pasta, rice, meat and vegetables. They also sell ice cream, drinks and sweets.



Nearby Shops

<p>ASDA Queensway Stafford ST16 3TA Mon - Fri 6am - 12am Sat 6am - 10pm Sun 10am - 4pm 2.7 miles 7 minutes</p>	<p>M&S Unit 11 Riverside South Walls Stafford ST16 3PT Mon - Sat 8am - 7pm Sun 10.30am - 4.30pm 2.8 miles 7 minutes</p>
<p>ALDI 5 Kingsmead Retail Park Stafford ST16 3AD Mon - Sat 8am - 10pm Sun 10am - 4pm 3.2 miles 9 minutes</p>	<p>LIDL Madford Retail Park Foregate Street Stafford ST16 2QY Mon - Sat 8am - 10pm Sun 10am - 4pm 3.5 miles 10 minutes</p>
<p>TESCO EXTRA Newport Road Stafford ST16 2HE Mon - Sat 6am - 12am Sun 10am - 4pm 3.3 miles 10 minutes</p>	<p>SAINSBURYS Chell Road Stafford ST16 2TF Mon - Sat 7am - 10pm Sun 10am - 4pm 3.3 miles 9 minutes</p>

Useful Info

Emergencies

Call 999 immediately if an ambulance is required. Give the address “**Staffordshire Showground, Weston Road, Stafford ST18 0BD**” and alert the first aid team (see below). Crew will ensure the ambulance can find you.

24/7 First Aid

We provide qualified first aiders in green HEFF t-shirts 24/7 at the festival for accidents and emergencies.

Call 07774 080297 or ask a crew member for help. The first aid point is outside Bingley Hall. Please note they are unable to give medical advice. If you need medical advice you would need to contact NHS 111 or see your GP.

A&E and Hospitals

Name & Address	Opening times	Distance
County Hospital Weston Road Stafford ST16 3SA 01785 257731	8am - 10pm	2 miles 6 minutes
Royal Stoke University Hospital Newcastle Road Stoke-on-Trent ST4 6QG 01782 715444	24 hrs	19 miles 30 minutes

Pharmacy

Name & Address	Opening times	Distance
CORNWELL CHEMISTS Weston Road Beaconside Stafford ST18 0BF	01785 247360 Mon - Fri 8.30 - 6.00 Sat 9.00 - 12.00 Sun Closed	1.4 miles 4 minutes
WESTON ROAD PHARMACY 65 Weston Road Stafford ST16 3RL	01785 248888 Mon - Fri 9am - 9pm Sat 10am - 6pm Sun 8am - 6pm	2.3 miles 6 minutes
ASDA PHARMACY Queensway, Stafford ST16 3TA	01785 782010 Mon - Sat 9AM - 12:30 1 - 4:30 5 - 9 PM Sun 10AM - 4PM	2.7 miles 8 minutes
CORNWELL CHEMISTS 51-53 Bodmin Ave, Stafford ST17 0EF	01785 661765 Mon - Fri 9 - 6 Sat 9.00 - 1.00 Sun Closed	3 miles 8 minutes

Laundrette

Name & Address	Opening times	Distance
COIN OP, Weston Road, Stafford, ST16 3RW	Open 7 days a week 7am - 7pm	2.2 miles 5 minutes
POSH WASH, 18 Charnley Road, Stafford, ST16 2JX	Mon - Fri 8am - 8pm Sat - Sun 9am - 7pm	3.4 miles 7 minutes
The Service Station, 51-53 Gaul Road, Stafford, ST16 3AR	Open 24 hours 7 days a week	3.9 miles 8 minutes

Gas Cylinders

Name & Address	Opening times	Distance
WYNNSTAY STORES 10 Brindley Close Tollgate Industrial Est Stafford ST16 3SU 01785 250595	Mon - Fri 8.30am - 5.30pm Sat 9am - 5pm Sun Closed	3.5 miles 7 minutes
FREEDOM CARAVANS Main Road Little Haywood ST18 0TR 01889 883088	Mon - Fri 8.30am - 5.30pm Sat 8.30am - 4pm Sun Closed	6 miles 11 minutes
CHASE OUTDOORS 521 Pye Green Road Hednesford Cannock WS12 4LP	Mon - Sat 9am - 5.30pm Sun Closed	9 miles 18 minutes

Final days

Departure

Workshops and entertainment ends on August 20th and the site must be vacated by noon on August 21st.

HEFF 2025 & beyond

Information about future events can be found on our website, on social media and in your inbox. Sign up for emails here - at www.heffestivals.co.uk/email

If you have enjoyed the event and wish to be involved in some way you can speak to one of the board members during the festival or drop us an email to info@heffestivals.co.uk. We would be delighted to hear from you.

We would love your feedback to help shape future events. Please complete the questionnaire that will be emailed out after the festival. You can also find the feedback form after the event ends at www.heffestivals.co.uk/feedback or by scanning below:

Keep up to date with all things HEFF at www.heffestivals.co.uk
www.facebook.com/heffamiliesfestival



Scan to leave feedback for HEFF 2024

We look forward to seeing you again. Next year's HEFF is in July. Make sure to tell your friends about HEFF and don't forget tickets go on sale for HEFF2025 on 31st of August this year.

Have a safe journey home.



- Ingestre Suite** (main building)
- Orange: Food end
 - Yellow: Workshop end
 - Red: Boden Room (conference)
 - Yellow: President's Suite
- Halls**
- Red: Prestwood
 - Blue: Workshops 1-4
 - Blue: Argyle, open mic and cinema
 - Purple: Workshops 5-8
 - Purple: Sandylands (live music)
- Other**
- Purple: Teen Tent
 - Yellow: Games Hall (Margaret Everton)
 - Red: Social Area (stretch tent)
 - Orange: Bandstand
 - Green: Main Ring